Job Title Grade Level	Graphic Artist/Social Media Officer	Pay Range (Annual Gross)	N 5.1 - N 6.2	Location	Lagos, Head Office

Background:

The CIPM is the umbrella Association for Practitioners of People Management with the vision to be the Institute of Choice for People Management.

At the CIPM:

We care for our People
We partner to build their Careers and
Together we strive for EXCELLENCE

"We focus on building people, so our people will focus on building our Institute"

The purpose of this job shall be to:

 The Graphic Artist/Social Media Officer job exists to explore and utilize the latest trends in new media technology to improve the direct marketing capabilities of the Institute as well as enhance the communications effectiveness in all areas of the Institute's operations. The job is responsible for marketing and advertising the Institute's product offering by creating social media banners, brochures, videos etc. and manage the Institute's social media platforms.

EQUAL OPPORTUNITY STATEMENT

CIPM is an equal opportunity workplace and an affirmative action employer. We encourage applications from suitable candidates, irrespective of physical ability/disability, color, tribe, race, religion, marital status, pregnancy or other status protected under the law.

REPORTING RELATIONSHI	PS								
Reports to	Head, Corporate Communications	Supervises	N/A						
JOB DUTIES / RESPONSIBILITIES / ACCOUNTABILITIES									
Internally Relates with	External ClientsInternal Stakeholders	Externally Relates with	 Consultants, Web users, Graphic designers, Members (Students, Associates, Fellows) of the Institute and prospective members, General Public Institute members, etc 						
PRINCIPAL ACCOUNTABILITIES & RESPONSIBILITIES									
Graphic Design/ Concept Development	 Develop contemporary creative, appealing and fit-for-purpose designs for both hard copy publications and online campaigns Deploy content, manage feedback and ensure that the CIPM social media interfaces are always up to date Editing and posting videos, images, graphics to market CIPM's offerings 								

- Design and conceptualize daily CIPM related offerings via social media banners, booklets, manuals, brochures, and video. Monitor and analyze social media trends and impact on CIPM's brand for topof-mind awareness and visibility. Provide up to date monthly and comprehensive analytics on usage statistics,
 - e-channel metrics for informed new marketing strategies and increase in engagement rates. Participating in real time online engagement by answering questions,
 - offering solutions and mediating conversations and creating content for feeds and vibrant discussion on various social networking sites to grow the Institute's social media community.
 - Capturing, posting, and promoting all Institutes events online.

Social Media Management & Marketing

- Plan and execute the development, execution, and optimization of paid targeted digital efforts, including display advertising, premium and sponsored posts
- Participate in the deployment of new technology to drive targeted online conversions and digital marketing activities
- Monitor SEO, user engagement and suggest content optimization strategies to drive online traffic
- Research opportunities for new social marketing platforms, from trending social networking sites to fit the needs of CIPM stakeholders and its community.
- Market the Institute's product offerings via our social media platforms.
- Grow followership and engagement of the Institute's social media platforms.

KEY PERFROMANCE INDICATORS

Operational Targets

Client satisfaction, project success rates, adherence to brand guidelines, creativity and innovation, time management and project turnaround, and impact on business goals

PERSON SPECIFICATION

Knowledge, Technical Skills and Attitudes

- 1. Building Collaborative Relationships: The ability to develop, maintain, and strengthen partnerships with others inside or outside the organization who can provide information, assistance, and support to the business.
 - Ability to develops and maintain a vibrant, longterm network of relationships with individuals from multiple constituencies.
 - Has a successful track record of developing, managing, growing, and institutionalizing complex relationships on behalf of the company.
- **2. Communication:** The ability to plan and deliver oral and written communications that make an impact and persuade their intended audiences.

- **3. Emotional intelligence** being able to understand and manage your own and others' emotions, and their effect on behaviors and attitudes.
- **4. Customer Orientation:** The ability to demonstrate concern for satisfying one's external and/or internal customers.
- 5. Achieving results: Sets realistic targets for himself/herself and for the team; ensures availability of resources and supports staff members in achieving results. Monitors progress and performance; evaluates achievements and integrates lessons learned.

Experience

• Minimum of 3 years post graduation experience and knowledge in a reputable organisation.

Qualifications

 Bachelor's degree in social Marketing, Arts and Graphic Design, Social Science or any relevant discipline.

Other Requirements

1. Computer Literate: Excel, Word, Outlook

Design software like Adobe Creative Suite or Canva, Coral draw. Etc.

PHYSICAL REQUIREMENTS										
Location	Office Based		Both Office & Field Based		Field Based					
			✓							
Travel	None		0% - 30%	31% - 60%		61% - 100%				
			✓							
Work Cycle/Days	Mondays – Fridays	5								

Application Process

- Method of Application: Send your CV quoting appropriate Job Title to recruitment@cipmnigeria.org
- Application Deadline: Thursday 25 September, 2025
- Remuneration: We value our employees and the role comes with attractive compensation, benefits and a great work environment.